



Counselors in Intellectual Property

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FAX TRANSMISSION COVER SHEET

Date: 5/10/2004 3:56 PM

To: Frantz Coby, USPTO Examiner

Fax: 703-872-9306

From: Coe F. Miles

Client/Matter #: 149-0119US

Re: Response to Restriction

Pages (including cover page): 2

Please find attached:

- A Response to Restriction Requirement Dated 9 April 2004 (1 page).

If there is any problem with this, please contact me at the above-identified numbers.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Title : Service Desk Data Transfer Interface
Inventors : Mark A. George and Cynthia L. Sturgeon
Serial No : 09/945,413 § Examiner : Frantz Colby
Filed : 31 Aug 2001 § Phone : 703-305-4006
Docket : 149-0119US § Art Unit : 2171
Customer : 29855

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Commissioner for Patents
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P.O. Box 1450
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CERTIFICATE OF TRANSMISSION (37 C.F.R. 1.8)

This paper is being transmitted to the Commissioner for Patents,
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872-9306 on 10 May 2004.

Melissa K. Mosby
Melissa K. Mosby


RESPONSE TO RESTRICTION REQUIREMENT DATED 9 APRIL 2004

Sir:

In response to the Restriction Requirement (Office Action) dated 9 April 2004, Applicant elects to pursue claims 1-20 (Group I). This election is made without traverse and without prejudice to Applicant's continued prosecution of the non-elected claims in a continuation application.

10 MAY 2004

Date


Coe F. Miles
Reg. No. 38,559

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